



RECEIVED

THANK YOU FOR YOUR COMMENTS!

18 SEP 2007

Reliability - found to be very dependable  
- no issues

Responsiveness - no issues with timelines & readiness  
- able to react well to incident which arose during settlement.

Courtesy - good.

Communication - good  
- appreciated communication which occurred as we came closer to settlement and exchange.

Credibility - good

Knowing - excellent efforts made to understand needs.

In general, very happy with the service provided.

Finally, we may like to use your comments in marketing material for our business. If this is fine with you, please sign the bottom of this page and return it in the pre-paid envelope provided.

Yes, you have my permission to use my comments on this page in any marketing materials you produce to promote your business and services.

Name(s): Scott DUNN

Signed: 

Date: 14/09/07.

**We thank you for your support in helping our business grow!**